



Pacific Newsletter

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VMRC Edition

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WE'VE MOVED!

Pacific Homecare proudly announces the opening of its new office! In order to better serve you, we have moved to a larger space that will enable us to accommodate your needs better. Please note our NEW address and a new FAX Number. Our phone number will remain the SAME.

New Address and Fax Number

2027 Grand Canal Blvd., Suite 27
Stockton, CA 95207-6650
(209) 956-2532 **New Fax Number:** (209) 956-2585

"You're INVITED to visit our website!" www.phrespite.com

**LOST A TIMESHEET? WANT TO KNOW IF YOU WERE MAILED A CHECK?
NEED AN APPLICATION? YOU'RE INVITED TO VISIT OUR WEBSITE!!!!**

Need questions answered or paperwork from our office? Visit our website and you will find all sorts of valuable information. No need to call our office and wait for paperwork. It's fast and easy!!

Providers - did you know you could....

1. Download a timesheet - just click on forms/request and choose timesheet
2. Enroll in a CPR class - Go to First Aid/CPR, pick the best date and sign-up directly on the web
3. Sign up for direct deposit - download the necessary forms
4. Find out if you will be receiving a check - Go to the website, click on Providers and search for your name. If there is "paycheck" next to it, then you were sent a check.

Parents - did you know you could....

1. Download a respite application - if you are in need of a new provider
2. Print out an incident report
3. Read about consumer rights - download DDS Title 17
4. Get connected to other sources by clicking on our links

Direct Deposit Now Available!

Pacific Homecare is happy to announce that you can now have your paychecks directly deposited into your checking or savings account. That's right - no more trips to the bank and no more waiting for checks to arrive in the mail! Simply complete the form found on our web site: <http://www.phrespite.com> or call our office for a copy of the form.

Please Note - that in order to use this service, you must have the following:

1. Bank checking or savings account
2. E-mail address

In-Service Trainings

In order to comply with Title 17 regulations, all Respite Providers are mandated to take 5 hours of in-service training. Topics will include but are not limited to the following:

1. Safety in the Home
2. Behavior Management
3. Working with Autistic Children

When, Where and How Do I Take the Trainings?

In-service trainings will now begin January 2008. Trainings will be conducted in two ways. The first way will be via the internet. All providers will be given a user name and password. If you have a personal computer at home and have access to the internet, you can take the classes at your leisure. If you do not have a personal computer, you can do one of the following:

1. Go to the library and sign-up to use one of their computers
2. Call our office and make an appointment to use our computer.

The second type of training will be a live, informational, hands-on session. If you are a Respite Provider, please be on the look-out for the In-Service Training Information Package which will be sent out to you in January.

Thank You for Your Feedback!

We want to thank all of you who took the time to complete and return our survey. We appreciate your time and value your feedback. Thank you for helping us improve our service to you.



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Deadlines! Deadlines!

Don't forget that ALL timesheets are due on the 5th of every month by 5:00 p.m. Timesheets can either be mailed faxed, emailed or dropped off at our office. In order to comply with VMRC regulations, all timesheets that are over 90 days late will NOT be accepted. So PLEASE, get your timesheets in!